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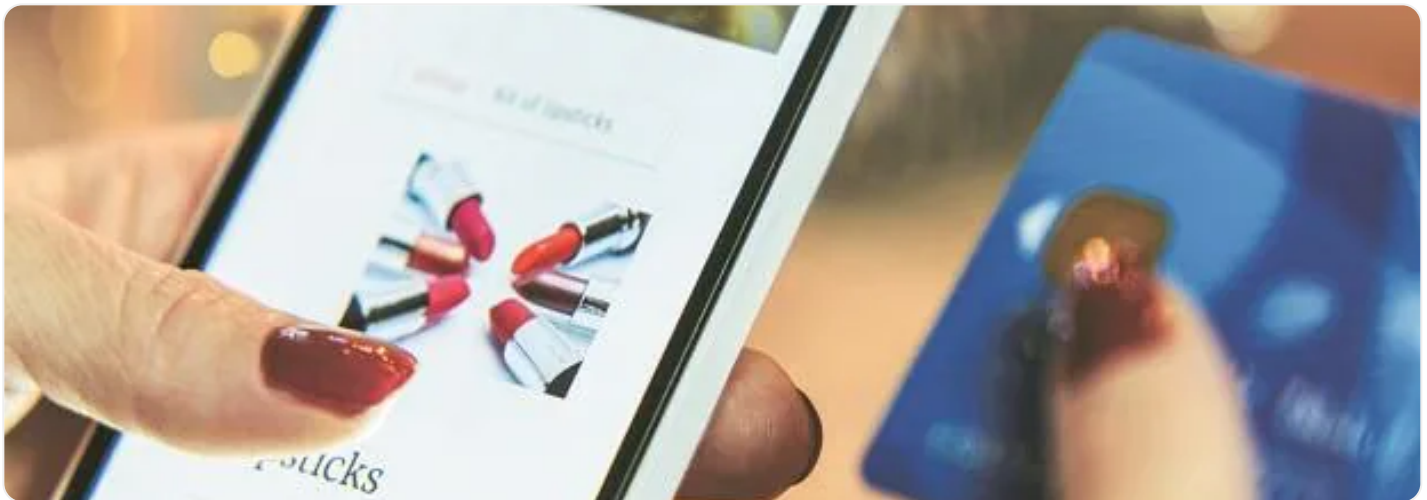
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## Grievance redressal of e-comm players not up to mark: Consumer Affairs Secy



Business Standard (publisher/business-standard)

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### Quick Summary:

- The grievance redressal mechanism of many big e-commerce players is not up to the mark as the number of complaints received by the National Consumer Helpline has risen sharply over the last four years, Consumer Affairs Secretary Rohit Kumar Singh said on Thursday.

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