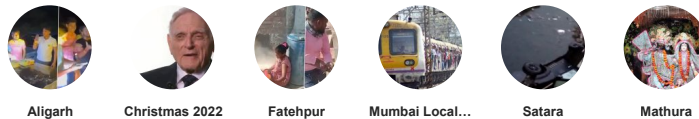
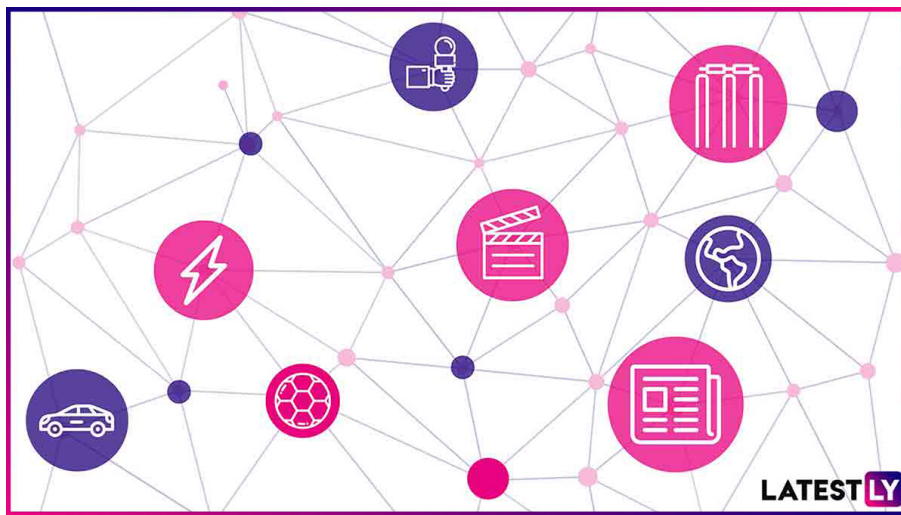


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Latest News | Grievance Redressal Mechanism of E-commerce Players Not Up to Mark: Consumer Affairs Secy

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PTI | Dec 22, 2022 05:40 PM IST



New Delhi, Dec 22 (PTI) The grievance redressal mechanism of many big e-commerce players is not up to the mark as the number of complaints received by the National Consumer Helpline has risen sharply over the last four years, Consumer Affairs Secretary Rohit Kumar Singh said on Thursday.



Addressing an event organised by the Public Affairs Forum of India (PAFI), Singh said the number of complaints registered on the National Consumer Helpline (NCH) has gone up to 90,000 in November compared to 40,000 in the same month last year.

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